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UNITED CONCORDIA DENTAL
Protecting More Than Just Your Smile®

Your clients are
getting money back



A message from our VP National Sales & Service
Kim Pinkerton

Dear Valued Partner,

United Concordia Dental has taken strong measures to support your small and large groups during this difficult time. I'm pleased to share that we'll also be issuing premium refunds to your eligible fully insured clients.

United Concordia will refund 50% of an average monthly dental premium payment. Refunds will be in the form of a check and issued in August*. And as a valued partner, it is important to note that your commission won't be impacted by this refund.

United Concordia is required to notify recipients prior to issuing actual refunds. So, the week of July 27, we'll mail postcards notifying your small groups (under 100 enrolled) about the refunds they can expect to receive in August. At that same time, United Concordia assigned Account Executives will notify large groups (100+ enrolled) by email.

Rest assured, your account executive will proactively monitor any outstanding checks to ensure that your clients get the refunds they deserve.

If you want to know more about the communications your clients may receive, just contact your United Concordia account representative. We're here to support you in any way we can, so please feel free to reach out anytime.

Kind regards,
Kim Pinkerton
VP National Sales & Service

Not available in Washington. Premium credits/refunds subject to regulatory approval. Refunds may be issued after August in some states.

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